



Case Study

Operationalizing Identity Management for an Abu Dhabi-Based AI and Cloud Computing Solutions Provider

The client is a leading Abu Dhabi-based artificial intelligence and cloud computing solutions provider dedicated to development and implementation of holistic and scalable technology solutions.

Business Requirement:

To protect the identity of internal employees and external contractors, the customer embarked on a project to implement and automate their identity and access management. They wanted effective identity management and the right level of governance in place to manage their global business operations comprising multiple stakeholders and complex security compliance requirements.

LTI Solution

✓ **Implemented SailPoint Identity management and identity governance module for 25 applications and augmented the following use cases:**

- HR integration for employee/contractor aggregation
- Application integration
- User life cycle management
- User access re-certification
- Orphan account management
- Segregation of Duties implementation
- Reports
- Dashboard

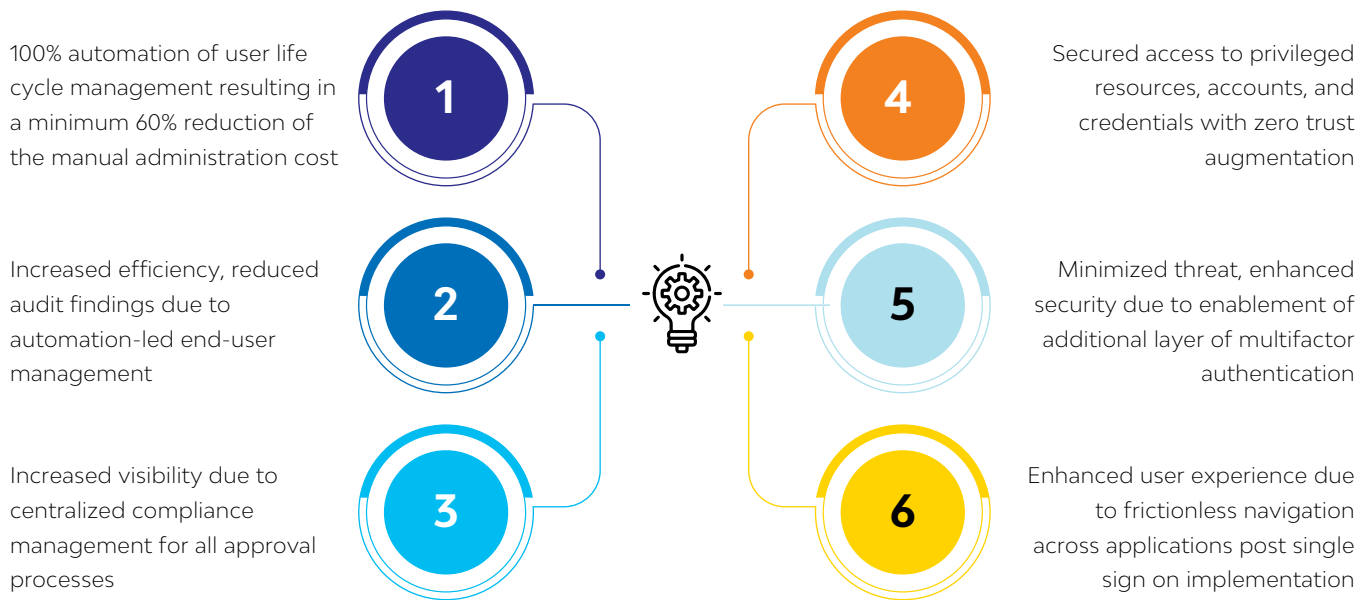
✓ **Implemented ForgeRock single sign on/identity federation and multifactor authentication with the following use cases:**

- Integration of 25 applications with ForgeRock for single sign on
- Multifactor authentication rollout for all applications for adaptive multifactor authentication

✓ **Implemented Beyond Trust Privileged Access Management (BT-PAM) solution which helps in securing privileged access across all network devices, servers, critical endpoints in the customer environment**

✓ **Provided managed services and BAU operations support for all the deployed Identity and Privileged access solutions**

Business Benefits



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