



Let's Solve



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CASE STUDY

Implementing Identity and Access Management for an Abu Dhabi-Based Educational Authority

The client is the educational authority for the Emirate of Abu Dhabi and aims to develop sustainable human, social, and economic capital by providing quality learning infrastructure and promoting a culture of creativity and excellence.

Challenges

- › Implement Identity Management Solution to integrate the client's HRMS system and six core applications to protect their identity and access management system
- › Meet the growing regulatory and compliance requirements in the education sector, with automated identity and access management through an off-the-shelf tool from CA Technologies

LTI Solution

Implementation of CA Identity management governance solution for seven core applications at the client site with the following use cases:

- › HR system integration for employee/contractor aggregation
- › Seamless application integration with CA IDAM tool
- › End-to-end user life cycle management
- › User access re-certification and user profile management
- › Orphan account management
- › Segregation of Duties implementation
- › Publishing reports and dashboards

Business Benefits

- › Reduced total cost of operation by automating user life cycle management; assisted customer in achieving cost savings of up to 60%-70%
- › Minimized audit finding and improved overall compliance posture
- › Enhanced customer experience with centralized compliance management process
- › Minimized threat and security attacks on customer infrastructure



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