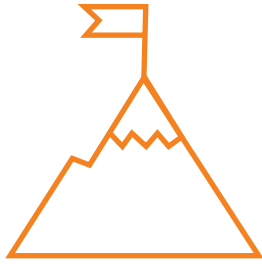




## Case Study

# Implementing Identity and Access Management and Delivering Operations Support and Governance for a Leading Health Care Operator in the US

Our client is an imaging company, providing digital X-ray products and X-ray film for the medical and non-destructive testing market worldwide. They provide the product, technical, and service support, including remote equipment and software management services.

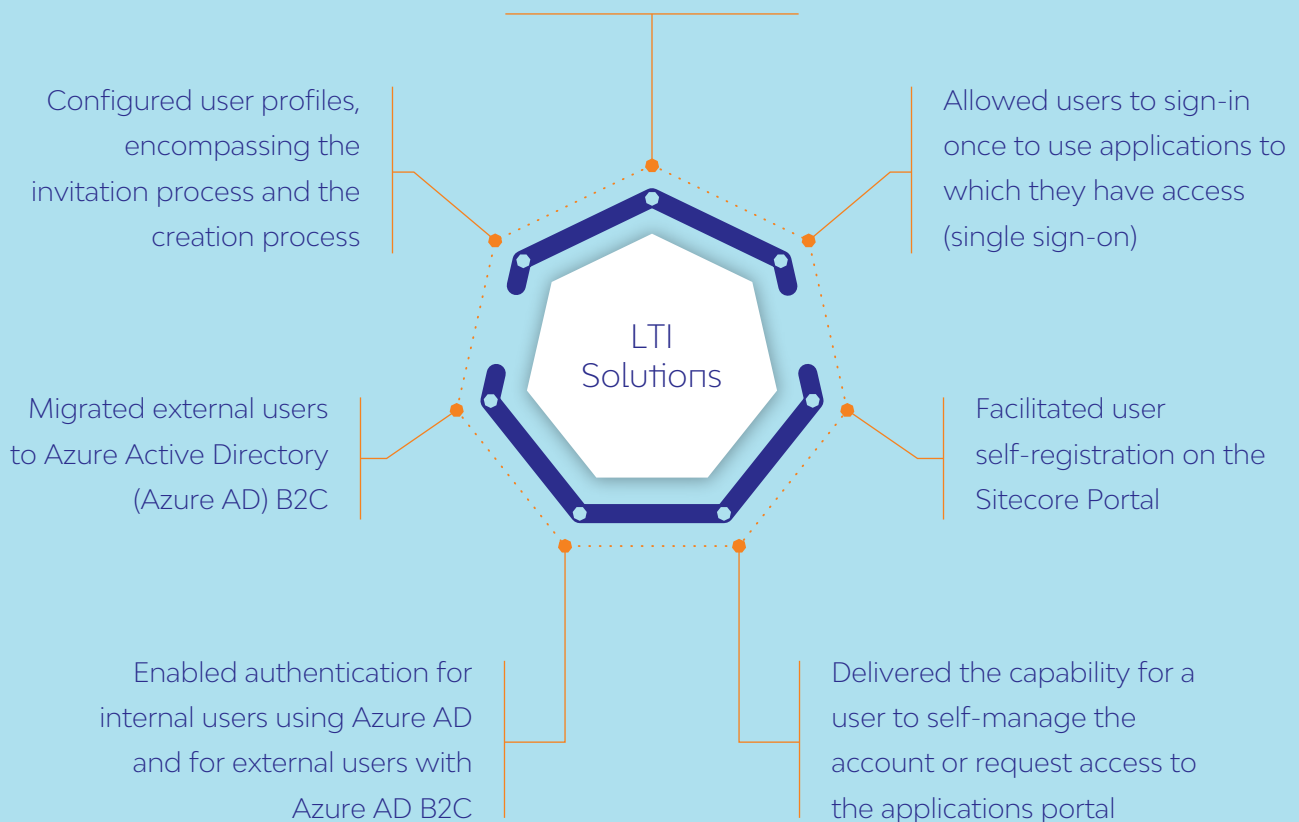


## Business Challenges

- ✓ Provide delegated administration facilities to its B2B dealers and users, and manage their profiles
- ✓ Implement identity and access management to manage the entire user onboarding life cycle for both internal and external users
- ✓ Centralize user profile management and streamline JML processes
- ✓ Enable single sign-on capability for all employees, contractors, field engineers, and dealers and their users

## LTI Solutions

Implemented RBAC/ABAC access control by assigning users to groups, based on attributes such as the user's email, user type, company name, etc.



# Business Benefits



Streamlined external profile management with a central IDAM system



Tailored the solution to meet the unique requirements of the client



Ensured all end-customers, dealers, service engineers, and employees have a secure, superior user experience



Enabled the application administrators to manage their users' standard and custom attributes seamlessly



Allowed business users to provide delegated administration capabilities to dealer manager stakeholders

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