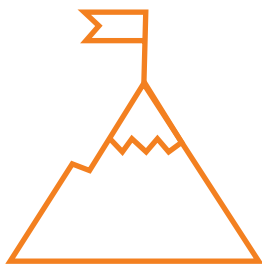




Case Study

Enhancing Cyber Defense and Access Management for a Digital Payment Major

The US-based client is a market leader in payment products and digital solutions. Their product line of branded credit programs, installment and buy now-pay later solutions, and loyalty reward programs has enabled customers to finance their purchases, and their partners to build lasting loyalty and increase sales for over 30 years.



Business Challenges

- ✓ Provide a blueprint for cyber defense strategy for the customer by evaluating the baseline state
- ✓ Manage user identities, MFA, VDI, and other customer-delegated administrative facilities
- ✓ Maintain Okta architecture for customer and provide support services for provisioning, access, and identities for both internal and external users
- ✓ Provide Centralize identity and single sign on capability to all employees of the customer

✓ Provide a differentiated set of administrator privileges and activities based on access such as:

- Super admin
- Application admin
- Organization admin
- Group admin and helpdesk

✓ Maintain high availability for applications like SAAS, ERP, on-premises and cloud applications

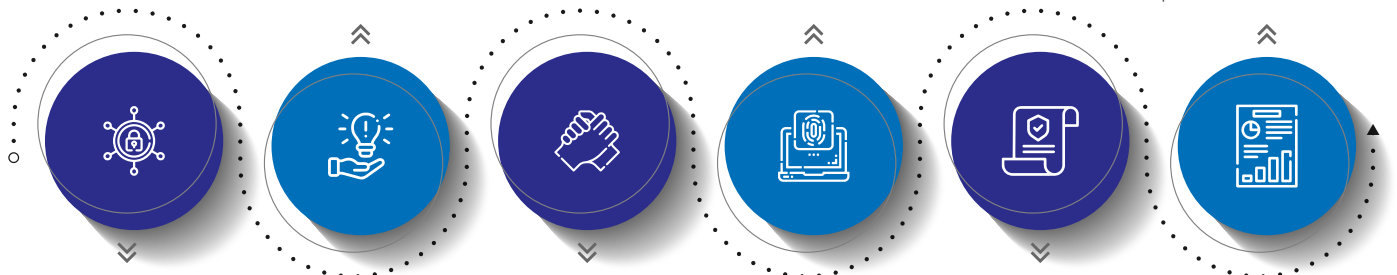
✓ Automate provisioning and de-provisioning using policies, and generate periodic compliance reports for regular audits

LTI Solutions

Resolved customer login and application access issues in Okta to enable SSO feature 24x7 for users

Resolved multifactor authentication (MFA) related issues for all user accounts on an on-demand basis

Generated reports such as application assignments and Okta usage and reports specific to user events



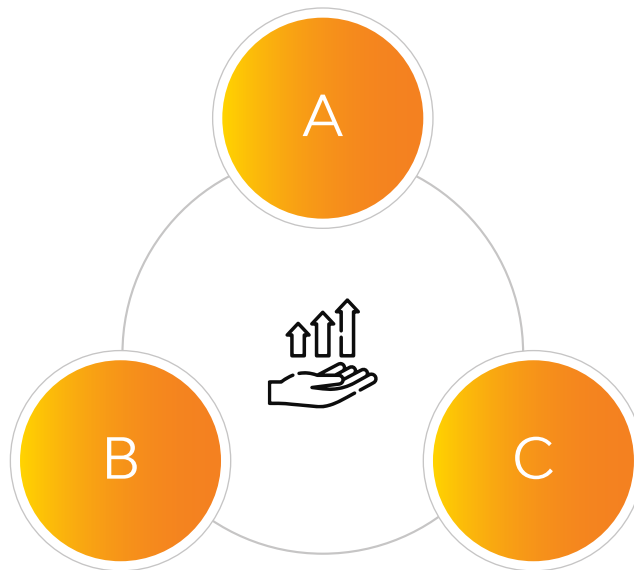
Evaluated existing cybersecurity control, baselined with NIST standards, and adopted a maturity and risk-driven strategy and technical blueprint for customer information management program related to advanced cyberattack protection

Supported VDI issues so that users can login to AWS Workspaces and access their applications

Applied policies based on customer conditions to manage provisioning and de-provisioning of activities

Business Benefits

Ease in enabling remote working for the workforce with enablement of single sign-on; increase in employee productive hours due to ease of access to all cloud and Web applications without the need to authenticate each application individually



Enhanced end user experience due to frictionless navigation to multiple applications augmented by single sign on, smooth user life cycle management, etc.

Increased security, flexibility, ease of doing audit and governance enabling customers to meet stringent compliance; efficient access management across all applications, and stakeholders including users, administrators, and executives.

LTI (NSE: LTI) is a global technology consulting and digital solutions company helping more than 400 clients succeed in a converging world. With operations in 31 countries, we go the extra mile for our clients and accelerate their digital transformation with LTI's Mosaic platform enabling their mobile, social, analytics, IoT and cloud journeys. Founded in 1997 as a subsidiary of Larsen & Toubro Limited, our unique heritage gives us unrivalled real-world expertise to solve the most complex challenges of enterprises across all industries. Each day, our team of more than 35,000 LTItes enable our clients to improve the effectiveness of their business and technology operations and deliver value to their customers, employees and shareholders. Find more at <http://www.Ltinfotech.com> or follow us at @LTI_Global.