



Case Study

**US-based Insurance Services Provider
implements role-based IAM Framework for
compliance requirements**



Client

Our client is a leading provider of a comprehensive suite of solutions, ranging from traditional life insurance and annuity reinsurance, to acquisition support for solving complex balance sheet needs.



Challenges

- Deploying a centralized role-based identity and access management system to meet regulatory requirements.
- Enforcing role-based access control and recertification of access, based on current business roles.
- Providing seamless access to all applications to employees of the organization.
- Automating identity lifecycle management, access certification, and remediation process for all user groups and applications.



LTI Solution

- Performed role mining of critical applications to define roles and categorize them to map access privileges for each role.
- Enforced role-based access management.
- Centralized identity management for all applications and password management.
- Enabled single-sign-on (SSO) for all enterprise applications.
- Built a common generic identity and access management (IAM) framework.



Business Benefits



Simplified the discovery of risky users to identify where users may have too much access and take corrective action for staying secure and compliant.



Improved organization compliance by continuously monitoring compliance requirements and providing proof of compliance even before the audit.



Automated the user management process to allow managers to easily respond to requests for validating and certifying access.



Improved turnaround time of the customer service desk, for on-boarding and exit of growing and diverse user groups, and for granting application access.



Reduced helpdesk calls for password resets and delivered a seamless user experience through SSO features.

LTI (NSE: LTI) is a global technology consulting and digital solutions company helping more than 400 clients succeed in a converging world. With operations in 31 countries, we go the extra mile for our clients and accelerate their digital transformation with LTI's Mosaic platform enabling their mobile, social, analytics, IoT and cloud journeys. Founded in 1997 as a subsidiary of Larsen & Toubro Limited, our unique heritage gives us unrivalled real-world expertise to solve the most complex challenges of enterprises across all industries. Each day, our team of more than 33,000 LTItes enable our clients to improve the effectiveness of their business and technology operations and deliver value to their customers, employees and shareholders. Find more at <http://www.Ltinfotech.com> or follow us at [@LTI_Global](https://twitter.com/LTI_Global).