



Case Study

Business Transformation through Guidewire ClaimCenter Upgrade for US-based speciality P&C Carrier

The client is a leading US-based Specialty Insurance provider for property and casualty, dealing with residential and recreational products.



Business Challenges

- ✓ Maintain required compliance with the software license agreement and technical currency
- ✓ Continuation of critical product support (Guidewire continued support for the Version 8)
- ✓ Unavailability of version 8 studio built on IntelliJ IDEA Community Edition
- ✓ Unavailability of new features and functionality in the current version of Guidewire (version 7)
- ✓ Reduced capability to remain competent in market with leading insurance companies

LTI Solutions

Implemented both technical and functional upgrades, using Guidewire merge tool



Built flow-less Guidewire product upgrade process



Utilized Guidewire OOTB functions and deprecated custom functionality



Built Guidewire Capability Library - Exhaustive listing of Guidewire product capabilities



Developed AssurePro -Level 1, 2 and 3 business workflows for Claims, Policy and Billing systems



Created Guidewire Jukebox-Repository of ClaimCenter test scenarios to accelerate testing



Built PDF-Diff - Automated utility to compare forms in PDF format



Implemented FAST -Regression Test Automation Framework for validation post upgrade



Defined and executed parallel test flow to validate as is functionality post upgrade



**Seamless
business progress**
with stable technical
and functional upgrade

**30% time
improvement**
by using upgraded version
8 studio built on IntelliJ
IDEA Community Edition

**Effective utilization
of OOTB function**
of weighted workload
assignment of Adjuster
to manage effective
workload balance

**Effective utilization
of "Address Autofill"**
functionality,
as well as improved claim
search performance
on oracle database



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