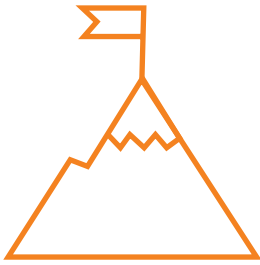




Case Study

Business Transformation through E-communication on Guidewire Platform for US-based Speciality P&C Carrier

The client is a US-based leading Specialty Insurance Provider for Property & Casualty.



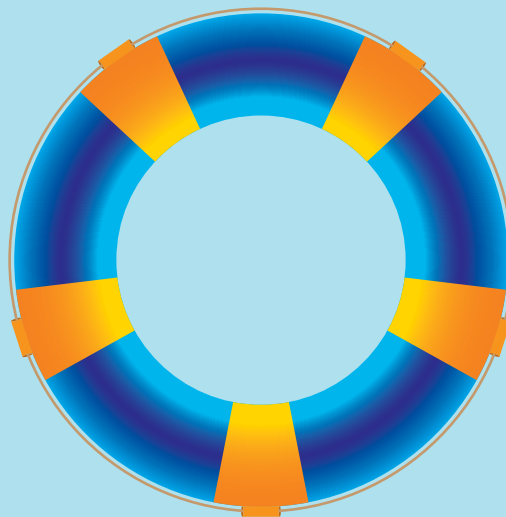
Business Challenges

- ✓ Complex, tedious and time-consuming financial transaction approval process within the Guidewire platform.
- ✓ Business personnel required to login in Guidewire application to complete approval process.
- ✓ Frequent delay in transaction approval process due to its complexity.
- ✓ Inability of the system to perform approvals through emails and SMS.

LTI Solutions

Built utility to automate email communication for approval of checks through Guidewire ClaimCenter

Developed rules to create notes in ClaimCenter with information given in email while approving or rejecting check



Implemented email approval configuration rules in-order to communicate with approvers who opted for e-communication option

Built java-based middleware to transfer decision executed from email to Guidewire ClaimCenter

Implemented client approved and UI-friendly email format to accept approval decision and notes related to it



LTI (NSE: LTI) is a global technology consulting and digital solutions Company helping more than 400 clients succeed in a converging world. With operations in 31 countries, we go the extra mile for our clients and accelerate their digital transformation with LTI's Mosaic platform enabling their mobile, social, analytics, IoT and cloud journeys. Founded in 1997 as a subsidiary of Larsen & Toubro Limited, our unique heritage gives us unrivalled real-world expertise to solve the most complex challenges of enterprises across all industries. Each day, our team of more than 30,000 LTItes enable our clients to improve the effectiveness of their business and technology operations and deliver value to their customers, employees and shareholders. Find more at <http://www.Ltinfotech.com> or follow us at @LTI_Global.