



Let's Solve

# Adaptive Converged Ops

A business case for improving the cost and service performance efficiencies in brownfield ITO

## Current Scenario



Skill-based layering in IT operations creates multiple process and execution silos



Poor service delivery performance due to fragmentation



Stagnated IT cost due to exhausted labor arbitrage & traditional productivity improvement methods

## What The Future Holds

**Going ahead, all you need is LTI's Adaptive Converged Ops Model.**

Our software-enriched operations and converged delivery model will enhance Operation Economics & Service Performance.

### Software-enrichment in Operations

Co-related events, Enhanced Monitoring, Auto Escalation, Automated Resolution, Predictive Analytics & Dynamic Dash Boarding/Reporting

### 24x7 Command Center with centralized operations

Delivers Integrated Monitoring, Incident Management, Automation, Service Analytics & Reporting

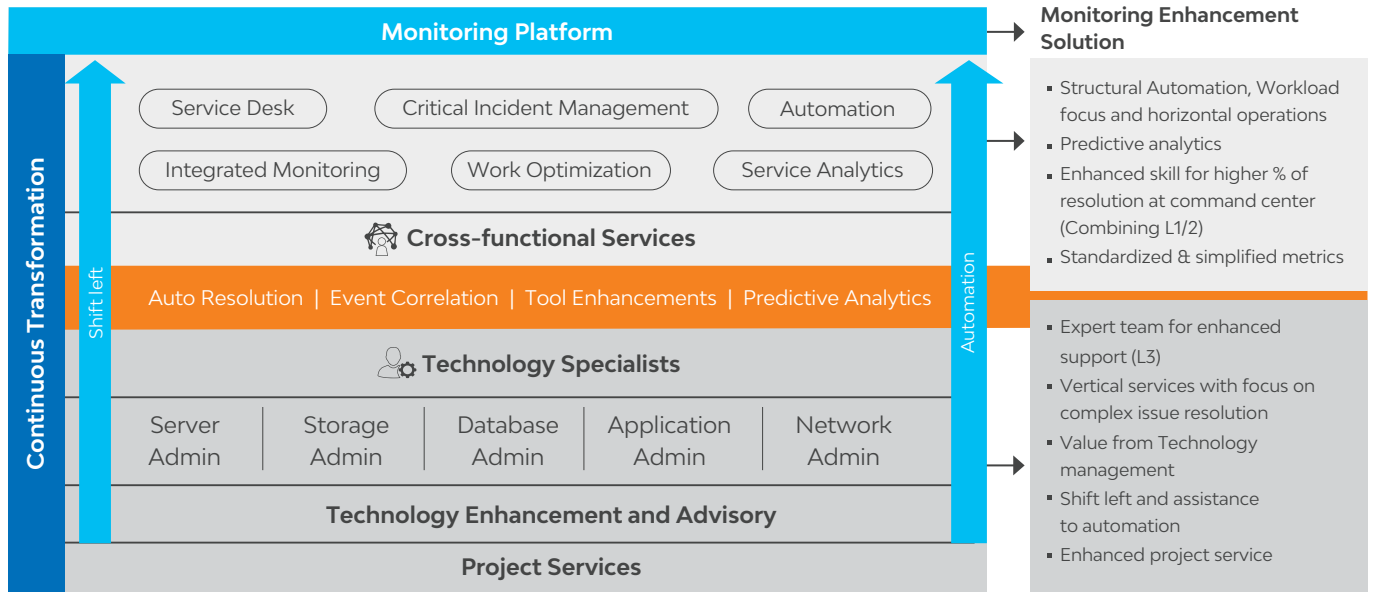


### Optimized team structure

The innovative delivery model brings optimization in team configuration

# Monitoring Enhancement Solutions

Command-centric Integrated Service Management layer to drive efficiencies across service landscape



## How you benefit?



**3x improvement**  
in operation economics



**Enhanced**  
system availability  
and proactivity



**High Quality**  
operations with  
zero human errors



**Improved service levels**  
due to Integrated  
Service Delivery &  
Monitoring



**Integrated Service Improvements**  
with continuous & holistic adoption of Improvement  
Initiatives Problem Management, Service Analytics,  
Automation & Workload Optimization

## Where to use?



IT operations (Outsourced or In-house)  
with multiple towers and team size  
between 50 to 150



Single technology operations such as  
Database operations in 25 to 100  
FTE-sized It Organizations,



IT operations (Outsourced or In-house)  
with Performance Issues



Platform (Middleware, SAP Basis) and  
Application production support/SAP support  
in IT organizations, sized 25 to 100 FTE with  
Multiple Technologies or lines of business

---

LTI (NSE: LTI) is a global technology consulting and digital solutions Company helping more than 400 clients succeed in a converging world. With operations in 31 countries, we go the extra mile for our clients and accelerate their digital transformation with LTI's Mosaic platform enabling their mobile, social, analytics, IoT and cloud journeys. Founded in 1997 as a subsidiary of Larsen & Toubro Limited, our unique heritage gives us unrivalled real-world expertise to solve the most complex challenges of enterprises across all industries. Each day, our team of more than 32,000 LTIites enable our clients to improve the effectiveness of their business and technology operations and deliver value to their customers, employees and shareholders. Find more at <http://www.Ltinfotech.com> or follow us at @LTI Global.