



Case Study

Experience Transformation through Infrastructure Modernization and Persona-driven Services for US-based Reinsurer

Leading US based Insurance firm which has interests in Reinsurance, distribution and asset management



Business Challenges

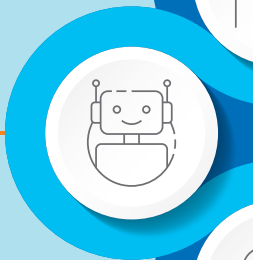
- ✓ Poor network performance
- ✓ Poor user experience with end-user Compute and Voice solution
- ✓ Legacy/ outdated infrastructure, leading to long lead times for implementing changes and managing operational issues`
- ✓ Lack of technology innovation
- ✓ Complex commercial model

LTI Solution

Designed a future-proof Enterprise IT infrastructure with Cloud-First principles



Deployment of next gen ITSM stack enabled with self-service and AI-based chatbot capabilities



Comprehensive security controls and enhanced security posture through best-in-class security product suite



Digital Workspace solution for end users, with an objective of a Persona-based and seamless user experience



// Auto deployment through Intune and Microsoft Azure AD

// MS Teams-based Unified Communications, including voice, audio-video conferencing and collaboration

Software defined scalable network infrastructure for ubiquitous connectivity via Cisco Meraki-based solution



Business Benefits



LTI (NSE: LTI) is a global technology consulting and digital solutions Company helping more than 400 clients succeed in a converging world. With operations in 31 countries, we go the extra mile for our clients and accelerate their digital transformation with LTI's Mosaic platform enabling their mobile, social, analytics, IoT and cloud journeys. Founded in 1997 as a subsidiary of Larsen & Toubro Limited, our unique heritage gives us unrivalled real-world expertise to solve the most complex challenges of enterprises across all industries. Each day, our team of more than 30,000 LTItes enable our clients to improve the effectiveness of their business and technology operations and deliver value to their customers, employees and shareholders. Find more at <http://www.Ltinfotech.com> or follow us at @LTI_Global.