

AWS Migration & Operational
Support for US-based
Interior Design Company



Client

Our client engages in in the design, fabrication and installation of commercial environments for restaurant, retail, and educational industries in the United States and internationally. They offer design development services, including product design, 3D modeling, fixture prototyping, engineering, estimating, and project management.

Challenges

- High re-engineering cost and upfront cost for high availability solution without assured return
- Low performance, scalability scope reliability, and less options for rapid recovery in existing environment
- Current infrastructure lacking automation and looking to achieve cost & efficiency savings
- Legacy infrastructure lagging behind market in terms of technology, also incurring high operational costs

LTI Solution

- Managed 500+ VMs and Migrated 250+ servers/50+ applications to AWS platform
- SAP landscape migration using import/export, and non-SAP landscape migration using Fresh install & Cloud Endure, ensuring near zero downtime
- Centralized incident management dashboard for cloud issues and monitoring alerts through automatic correlation from AWS CloudWatch, Azure Monitor and Nagios
- 16*5 support and 24*7 monitoring & real-time notification in shared service model
- Hybrid Cloud Management, Automated Provisioning, Orchestration, Deployment, and Policy Enforcement

Business Benefits Delivered

- 60% Reduction in TCO of infrastructure platform through Hybrid Cloud adoption
- Ability to rapidly scale up or down depending on new business factors
- Continue with business as usual, with rapid recovery of IT infra and data in cloud
- Automated load balancing and a better turnaround time for customers;
65% increased productivity
- Higher operations efficiency and ease of service management through Adaptive Converge Cloud Ops

Technologies Used

LTI solution – **Cloud Brokerage Platform**

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