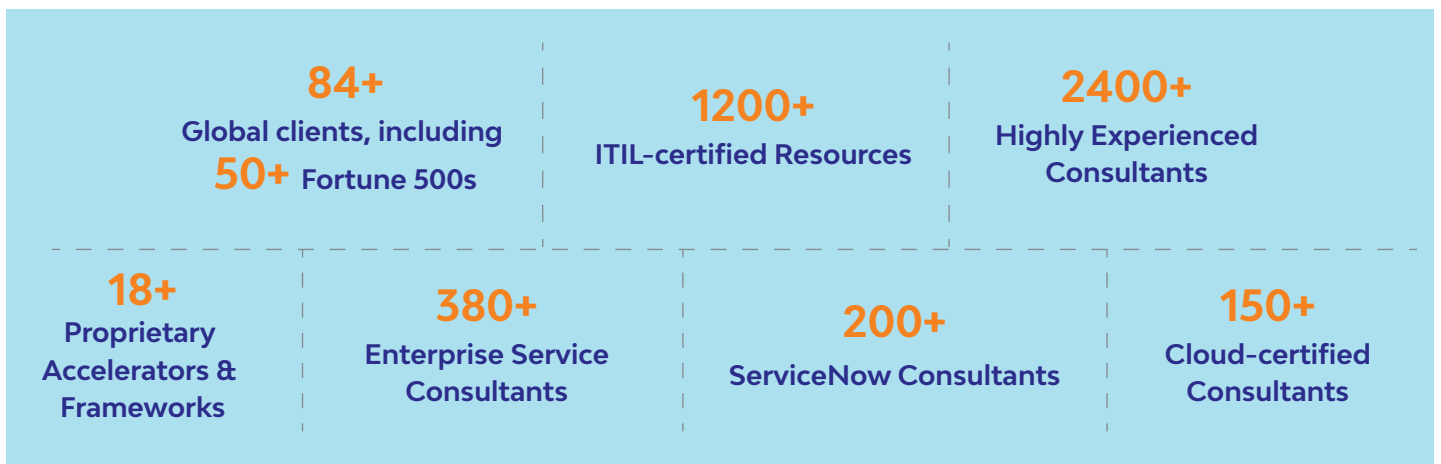


Cloud & Infrastructure Services (CIS)

The delivery of Cloud & Infrastructure services is undergoing a major shift against the backdrop of new business environments and the rise of Social, Mobility, and Analytics technologies. Enterprises are demanding secure and efficient IT support, and are ready to overhaul their existing technology landscapes to achieve service integration. LTI can help enterprises build a Cloud and Digital Infrastructure portfolio, which is both agile and tailored to custom-fit business-specific imperatives and objectives. Our success across client engagements can be attributed to automation, advanced Digital platforms and frameworks, in tandem with a competent team of technology experts that help our clients create, run and manage their next-generation IT infrastructure and solve critical business problems.

Numbers Strength:





Let's Solve

Cloud & Infrastructure Services (CIS)

Business Highlights:



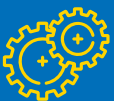
20% CAGR for the current year



Key Alliances & Partnerships in **Cloud** and **Digital Space**



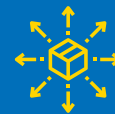
Watertight and noiseless operations through full stack of **Automation & Command-centric Model**



40+ Alliances with Product & Service Companies



Extreme Automation **LTI Mosaic Automation** framework



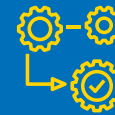
Automated '**Proactive problem management**' solution, enhanced business productivity



Mosaic CIS Academy powered by **Automated Simulation platform**, New-gen Engineers



Digital ITOPS platform – Integrated tools, Cognitive orchestrators, Data analytics, and BI solution



Business 1st Framework driving Customer Centricity and **going beyond Operational KPIs**

Customer-centric Offerings:

Enterprise IT Infrastructure Services

- Software-Defined Datacenter Services
- Storage & Backup Services
- Middleware & Database Services
- Managed Hybrid Network Services
- Software-Defined WAN Services
- ITSM Consulting & Advisory Services
- ITSM Cross-Functional Support Services

Digital Workplace Services

- Service Desk
- Unified Communications
- Identity, Access and Security Services
- Application Services
- Workplace Virtualization
- Desktop Engineering

Cloud Infrastructure Services

- Cloud Assessment & Strategy Consulting
- Cloud Platform Build and Migration
- Cloud Enablement Services
- Cloud Operation and Management Services

ServiceNow

- IT Service Management
- IT Operations Management
- IT Business Management
- HR Service Delivery
- GRC & Security Operations
- Managed Services

Our Value Proposition

Digital IT Converged Operation

- One-touch resolution
- Digital Platform driven IT Operations compliant with all the major ITSM tools
- Single point of ownership for all incidents across Compute, Network, Security, Storage, Backup, Cloud and Database
- Cross-functional teams to enable faster response

Cloud Experience

- Automated provisioning of services
- Noiseless monitoring and housekeeping of infrastructure without impacting business operations
- Rapid de-provisioning
- Real-time dashboards

Automation

- Identify candidates for automation and elimination
- Guided operations and Runbook automation
- Predictive Analytics
- Threat Intelligence
- Intelligent rule-based dynamic workflows

Business First

- Beyond IT- Link operational metrics to business KPI
- Establish support for critical business events
- Ensure reliability of IT Infrastructure to support continuous business operation

Line of Business:

	Enterprise IT Infrastructure Services	Digital Workplace Services	Cloud Infrastructure Services
Consulting	<ul style="list-style-type: none"> • Infrastructure Assessment and Advisory • Enterprise Infrastructure Roadmap 	<ul style="list-style-type: none"> • Workplaces Services Strategy • User Profiling Persona Creation • Application Assessment 	<ul style="list-style-type: none"> • Cloud Advisory and Migration Assessment • Application Portfolio Assessment • Business Case & TCO Analysis
Transformation	<ul style="list-style-type: none"> • Hyper Converged Infrastructure • Private Cloud Implementation • Software Defined DC Implementation 	<ul style="list-style-type: none"> • Desktop, Mobility, Collaboration • Image Engineering • Application Packaging • Windows 10 transformation 	<ul style="list-style-type: none"> • Design & Build Cloud Services • Cloud Migration Services
Managed Ops	<ul style="list-style-type: none"> • Enterprise Infrastructure Operations • Converged Operations 	<ul style="list-style-type: none"> • Service Desk Support • Desk-side Support • Digital Workplace Management 	<ul style="list-style-type: none"> • Hybrid Cloud Management and Support • Public Cloud Management
Expertise on Demand	<ul style="list-style-type: none"> • Enterprise DC Architects & Consultants • Enterprise DC SMEs 	<ul style="list-style-type: none"> • Digital Workplace Consultants, Architects • End-user & Workplace SMEs 	<ul style="list-style-type: none"> • Cloud Architects & Consultants • Cloud Infra SMEs

Awards and Recognitions:

- LTI featured as a Major Contender in Everest Group Cloud Enablement Services PEAK Matrix™ Assessment for the second consecutive year in 2019
- LTI attained a Leadership position in the ISG Digital Workplace of the Future - Archetype 2019
- LTI also featured at a highly advantageous and promising Leadership Quadrant positioning in the Zinnov Zones Digital Services 2019

LTI (NSE: LTI, BSE: 540005) is a global technology consulting and digital solutions Company helping more than 300 clients succeed in a converging world. With operations in 30 countries, we go the extra mile for our clients and accelerate their digital transformation with LTI's Mosaic platform enabling their mobile, social, analytics, IoT and cloud journeys. Founded in 1997 as a subsidiary of Larsen & Toubro Limited, our unique heritage gives us unrivaled real-world expertise to solve the most complex challenges of enterprises across all industries. Each day, our team of more than 28,000 LTItes enable our clients to improve the effectiveness of their business and technology operations, and deliver value to their customers, employees and shareholders. Find more at www.Ltinfotech.com or follow us at @LTI_Global