



Let's Solve

# Case Study

Online Business Dashboard Automation  
for US-based Multinational Mass  
Media Conglomerate



A Larsen & Toubro  
Group Company

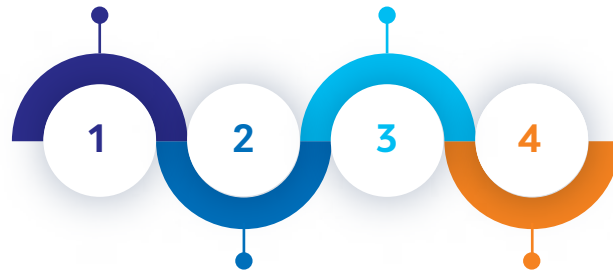
## Client

The client is a US-based multinational mass-media conglomerate, with interests primarily in films and television. The client is currently the world's ninth largest broadcasting, cable, and media company in terms of revenue, and has headquarters in the New York City.

## Challenges

• **High cost of operations.**

• **Inadequate Infrastructure availability.**



• **Inefficient Infrastructure availability tracking mechanism.**

• **Lack of views and business dashboard as per customer's business requirements.**

## LTI Solution

- Assessment of the client environment
- Infrastructure monitoring tools rationalization
- Optimization of the tools, alerts and thresholds to create right set of alert benchmarks
- Implementation of Mosaic, LTI's next-generation Automation, Artificial Intelligence and Machine Learning & Operations Management Platform.

## Business Benefits Delivered

- Fully managed, centrally deployed and cloud-agnostic Artificial Intelligence and Machine Learning platform, providing a single authoritative source for all data to create Business Service Dashboards, Event Correlation, and Automation
- Dashboards for Applications/Business Services monitoring and to mine the ITSM data
- Reduction in human error and incident count upto 50% leading to a higher Client satisfaction at function levels.

## Technologies Used

Windows Server, Customized Scripts, MOSAIC Automation

LTI (NSE: LTI, BSE: 540005) is a global technology consulting and digital solutions Company helping more than 300 clients succeed in a converging world. With operations in 30 countries, we go the extra mile for our clients and accelerate their digital transformation with LTI's Mosaic platform enabling their mobile, social, analytics, IoT and cloud journeys. Founded in 1997 as a subsidiary of Larsen & Toubro Limited, our unique heritage gives us unrivaled real-world expertise to solve the most complex challenges of enterprises across all industries. Each day, our team of more than 28,000 LTites enable our clients to improve the effectiveness of their business and technology operations, and deliver value to their customers, employees and shareholders. Find more at [www.Ltinfotech.com](http://www.Ltinfotech.com) or follow us at @LTI\_Global