



Let's Solve

Case Study

Leading Global Bank Achieves 40% Efficiency in the KYC Process



A Larsen & Toubro
Group Company

Client

Leading Global Bank

Challenges

- Manual intensive KYC process involving multiple validations and document checks.
- Avenues of incurring hefty penalties resulting out of regulatory non-compliance.

LTI Solution

The solution leveraged two of the automation levers – RPA and Cognitive OCR

- Information from customer documents / id proofs was extracted using OCR technology.
- RPA was leveraged to perform validations of the extracted content against the client database.
- An automated confirmatory mail was sent to the agent once the agent once the validations were complete.

Business Benefits Delivered



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