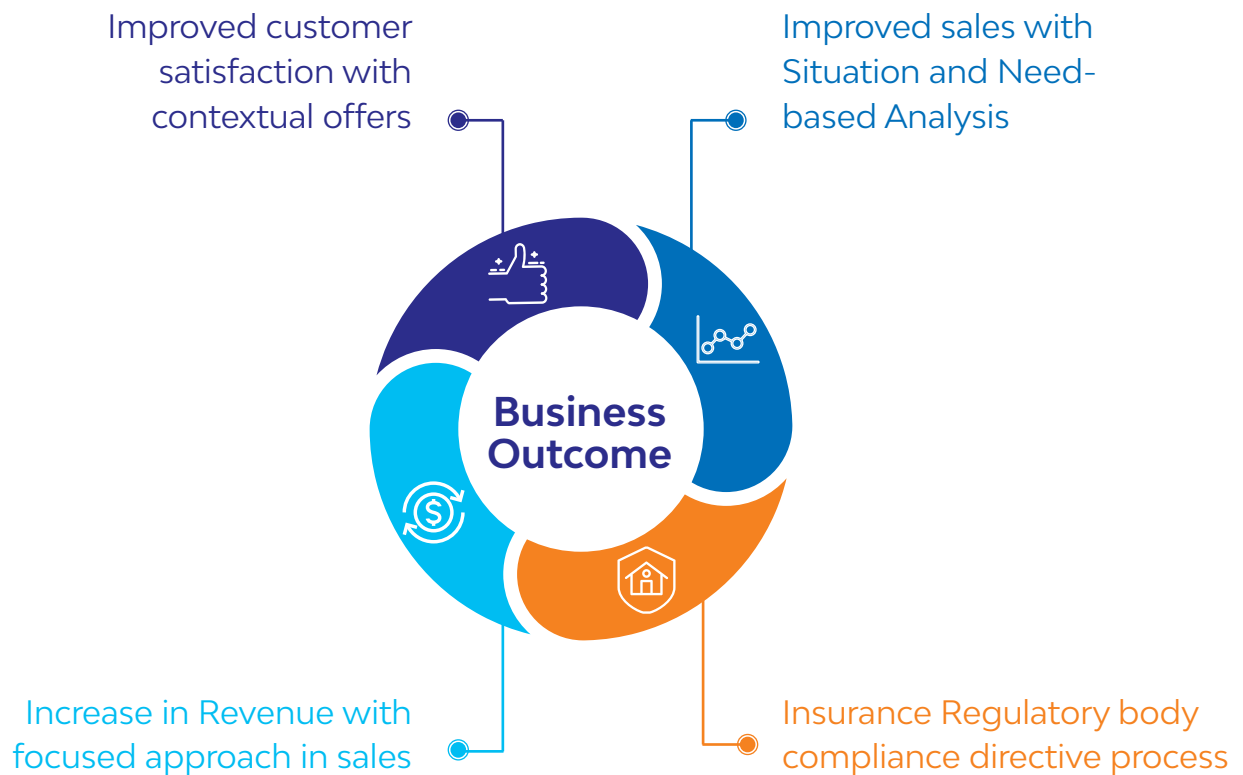


Insurance Distribution Directive



Overview

Tremendous pressure on Insurance companies from regulatory bodies not to oversell or offer irrelevant products to customers. Lack of transparency and customisation in offerings lead to customer dissatisfaction.



Technology Stack

IDCR Implementation

RDA: Robotics Desktop Automation

Pega® Customer Service for Insurance

Pega® Foundation for Insurance

Pega® Customer Decision Hub

Pega® KYC Application

Pega® Financial service Industry foundation

Pega® Platform

Features

- Cases for Situation and Need analysis
- Guided servicing with AI
- Omni-channel interaction
- Master profile for every customer
- Rule management Portal for Regulations
- Robotics Process Automation
- Products Management and Decisioning
- Generate Policy and IDD Documents

LTI (NSE: LTI, BSE: 540005) is a global technology consulting and digital solutions Company helping more than 300 clients succeed in a converging world. With operations in 30 countries, we go the extra mile for our clients and accelerate their digital transformation with LTI's Mosaic platform enabling their mobile, social, analytics, IoT and cloud journeys. Founded in 1997 as a subsidiary of Larsen & Toubro Limited, our unique heritage gives us unrivaled real-world expertise to solve the most complex challenges of enterprises across all industries. Each day, our team of more than 28,000 LTIites enable our clients to improve the effectiveness of their business and technology operations, and deliver value to their customers, employees and shareholders. Find more at www.Ltinfotech.com or follow us at @LTI_Global