



Let's Solve

# Case Study

CPG Major Attains 100% Accuracy in  
Purchase Order Creation



A Larsen & Toubro  
Group Company

# Client

Major CPG Company

## Challenges

- Inefficient Purchase Order creation process with a high percentage of manual data entry and validations.
- Higher Average handling time

## LTI Solution

- LTI conducted an end-to-end due diligence to understand their current processes and pain points involved.
- Post analysis, LTI implemented bots to perform the operations of extraction, data manipulations & validations, and data entries, into the ERP system with minimal or no manual intervention.
- Bots were also designed to send out confirmatory emails post PO creation, based on pre-defined templates and store data for audits.

## Business Benefits Delivered



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