Case Study
Client
The client is a US-based multinational energy corporation, engaged in oil, natural gas, geothermal energy industries including exploration, production and refining; marketing, transport and power generation. It is one of the world’s largest oil companies, with a very strategic rank in the Fortune Global 500.

Challenges
• High Operations Cost
• High cycle-time and effort
• Traditional way of IT Operations
• Low returns from Automation investments

LTI Solution
• Automation-as-a-Service model
• LTI Automation factory worked as an extended arm of the client transformation team to develop identified use cases.
• Unit-based pricing model (POC) and Outcome-based pricing (proposed) for production use cases in FY2020.
• Establishing Next-gen Operating model using the ‘Agile’ approach, de-risking their existing operations.
• Establishing a team and infrastructure capacity to host solutions (on AWS Cloud).

Business Benefits Delivered
1. Phased Approach with 14/18 Sprints for control. Cycle time reduction of 20% in process workflows
2. ROI – OPEX and Outcome-based model
3. Automation Factory setup (BMC Solution)
4. Improved Client satisfaction

Technologies Used
Agile, BMC, Liferay Portal, Microsoft PowerShell, Ansible

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