



Let's Solve

# Case Study

Organization wide Firewall Upgrade,  
Migration and Operational Support



A Larsen & Toubro  
Group Company

## Client

Fortune 50 Oil and Gas Major

## Challenges

The client faced following challenges

- Geographically distributed locations for 350+ firewalls migration and support
- Migration to Next Generation Firewalls with least impact to business operations

## LTI Solution

- Performed Technical & Process Reviews and Established Converged Operations support model for integrated operations with automation and Best practices implementation
- Process Standardization & Centralized Knowledge Management empowered to deliver support for 48% increased landscape over 3 years

## Business Benefits Delivered

- 100% Firewall Availability, Zero unplanned outage & Zero change failure / rollbacks for 1800+ Change implementations
- 19% reduction in Change execution efforts and 28% improvement in MTTR for incidents

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