



Let's Solve

# Case Study

Building cost-effective, collaborative  
Product Development Platform &  
Advanced UI for M&E Major



A Larsen & Toubro  
Group Company

# Client

The client is a leader in the building materials industry, the company has the assets necessary to address the challenges of a new world.

## Challenges

The client needed to build a cost-effective collaborative Product Development platform to increase productivity by using more advanced UI and supporting technology.

- Upgrade existing technology allowing for enhancements to current solution
- New solution required to accommodate internal systems

## LTI Solution

- Community Cloud implementation to provide access to various external stakeholders- Agents, Partners, Master Licensee, Retailer and Agent Approver.
- Reusable Lightning components build on force.com
- Items List - Inbox feature for all incoming task items (submissions pending actions) and Outbox for all sent submissions.
- Submission workflows- Approve/ Reject; Routing- Resubmit, Reassign; Add/ delete/ modify stages of development; Predefined templates for stages.
- Line Lists/ Reports - Generate quick Line lists (excel reports) on a list of completed submissions with images and preset criteria with flexibility to apply filters and add/ edit columns in report results.
- Search Submissions- Search for any submission with search criteria based on the critical parameters like Product name, description, LoB etc. Apply search filters for specific views
- Security/ User Management - Single Sign on, AD authentication, User creation & security roles for user groups.
- Page Layout - Configurable views, required fields, image upload/ download, enter comments, handle various file types & sizes.

## Business Benefits Delivered

- Increase productivity by using more advanced UI and supporting technology, allowing for lesser clicks, quick response times and mobile access.
- Automation to reduce dependency on helpdesk
- Track product success/ asset usage/ popular style guides, etc. through effective reports and line lists

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