Case Study
JDE EnterpriseOne
Upgrade from 8.11 to 9.2 for
a Multibillion Energy
Company
Client
The client is an American multinational energy corporation, headquartered in San Ramon, California, and active in more than 180 countries. The client is engaged in every aspect of the oil, natural gas, and geothermal energy industries, including hydrocarbon exploration and production; refining, marketing and transport; chemicals manufacturing and sales; and power generation. It is one of the world’s largest oil companies, which manufactures and sells products such as fuels, lubricants, additives and petrochemicals.

Challenges
- Customization identification and retrofit estimates
- Technical server build
- Object migration and Data conversion plan
- Implement new features like E1 Pages, Café One, OVR, watchlists
- Merge Angola JDE instance with shared server
- Technical build for standalones
- Object migration, retrofitting, data conversion and cutover planning for standalones
- Align with accelerated timelines
- No direct upgrade path from 8.11 to 9.2
- Align with other projects like security redesign, HR standardization, Environment Consolidation, etc
LTI Solution

Used LTI’s proprietary tool RETRODASH for object assessment, and RETROFIT for effort estimation.

Participated in accelerated upgrade workshop and shared best practices to reduce cost and project timelines.

Provided experienced resources with in-depth knowledge of upgrade.

Double hop upgrade from 8.11 to 9.1 to 9.2.

Provided help in setting up seamless process for dual maintenance, object migration, data conversion and cutover management.

Efficient utilization of onsite/offshore model.
Business Benefits Delivered

- Overall reduction of 33% effort in accurate object assessment through RETRODASH
- On-time delivery
- Implemented new features like UDOs
- Better usability and user experience
- No major issues after two successful go-lives

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