Bihar State Portal Goes Live

Mumbai, March 26, 2014: L&T Infotech is proud to announce the official launch of Bihar State Portal and State Service Delivery Gateway (SSDG) project by the state government recently. The State Portal, e-Forms, Central Application, SSDG Customization, Training on all operations including Portal Content Management System (CMS) and Operationalization of the SP-SSDG System are implemented by L&T Infotech.

The project, under the National e-Governance Plan (NeGP) Scheme, Government of India, will streamline work processes at various Bihar public service offices and help departments address citizen applications more effectively.

The State Portal offers e-Forms covering about 54 public services and has gone live with three State departments including Human Resource, Labor Welfare (Employment Registration) and Scheduled Caste & Scheduled Tribe (SC & ST) Welfare. The e-Forms are available in English and Hindi on open type font ‘Sakala Bharathi’ released by the Centre for Development of Advanced Computing (CDAC), Government of India.

The e-Forms data is accessed by various departmental officials from their respective district offices for processing and servicing e-Forms-based applications of citizens at each location. The status of the application can be viewed by the citizens by entering the request ID on the portal.
The district-level departmental officials are connected to the State Database at the State Data Centre through the NeGP-funded Bihar State Wide Area Network. The district officers are provided with Information and Communication Technology (ICT) equipment called ‘Gap Infrastructure’ under the NeGP-funded network, which is supplied and commissioned by L&T Infotech across 38 districts of Bihar, numbering about 303 units.