



Leading US-based Global Bank benefits from Enterprise-wide AML Investigation & Case Management Solution

Client

Leading US-based Global Bank

Challenge

Over the years, the client has implemented several country, region or business-specific AML Investigation and Case Management Solutions, that led to inconsistent processes and capabilities. Lack of consistency across many legacy solutions has impacted the client's ability to collect quality data and deliver AML program effectiveness reports to its board and regulators, in timely manner.

The use of outdated solutions has also contributed to high error rate, and missed Service Level Agreement timeline.

Solution

- L&T Infotech worked closely with the client to assemble a global team of seasoned solution implementation professionals, subject matter experts in the selected vendor product, and trained developers.
- In order to meet the aggressive timeline, the client and the US regulators agreed upon - parallel implementation waives and modular development strategy.
- L&T Infotech created multiple teams dedicated to each development stream and implementation wave. Each team was fully responsible from design to production

Benefits

- The new solution, which was implemented in just over two years, delivered one of the largest and most complex implementations of its kind in the world.
- The new solution is currently being used by AML professionals from more than 90 countries, and it continues to evolve and adapt to the AML regulation changes, while remaining globally consistent.

About L&T Infotech

L&T Infotech (NSE: LTI) is a global IT services and solutions provider with presence in 22 countries. We solve complex business challenges at the intersection of digital and physical world with our real-world expertise and extreme client centricity. We help clients create better customer experiences, transform processes and build new businesses.

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