



INDUSTRY

Manufacturing

Upgrade and customization of PeopleSoft HRMS 8.0SP1/ 8.9MP1 ML

BUSINESS BENEFITS

The client has benefited significantly from the reductions in customization and accelerated deployment at multiple countries. The upgrade allows consistent and accurate service to be delivered across all channels of communication like phone, e-mail, etc.

L&T Infotech worked with a global building materials manufacturer to deliver a successful, multi-language, multi-location PeopleSoft upgrade with minimum customizations.

THE CLIENT

Our client is a leading manufacturer of cement, roofing products and building materials with operations across the globe.

THE CHALLENGE

The client was seeking a partner with multi-platform ERP experience to streamline the support function of its IT department through an upgrade of PeopleSoft HRMS 8.0SP1/ 8.9MP1 ML.

THE SOLUTION

We upgraded the existing PeopleSoft HRMS 8.0SP1/ 8.9MP1 ML and PeopleSoft CRM 8.9/ 8.9 MP6 ML. This included the following:

- Workforce administration
- Workforce development and training compensation
- Manage positions
- Track global assignments

Highlights

- Customizations reduced from 36% to 7%
- SOX compliant documentation
- Received Oracle certification for 8.9MP1 ML installation



- Optimized Helpdesk operations
- Successful redesign of PeopleSoft data and tools security
- Simultaneous CRM Rollout in South Africa, Malaysia, Poland & Spain
- Languages included Canadian French, Dutch, German, Italian, Portuguese, Spanish, Swedish, Japanese, Traditional Chinese, Simplified Chinese

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