



# Insurance Mobile Solutions

*Improve Business Productivity, Competitiveness and Customer Service*

The all pervading nature of mobile smart phones and advent of next generation mobile devices are changing the way Insurers do business. Mobile applications help insurers to not only differentiate their service delivery, but also gain operational efficiencies, especially in areas such as client acquisition, claim adjudication and customer servicing.

L&T Infotech offers 'Insurance Mobile Components' (**iMC**) that can expedite adoption of mobile technologies by as much as 40%, covering various insurance functions including:

- Agency management
- Policy servicing
- Risk survey
- Claims servicing
- Customer self service

**iMC** components are based on a technology framework that augments mobile platform features to provide robust security, configurability and integration capabilities. The Business Object Model is based on ACORD data standards, where applicable.

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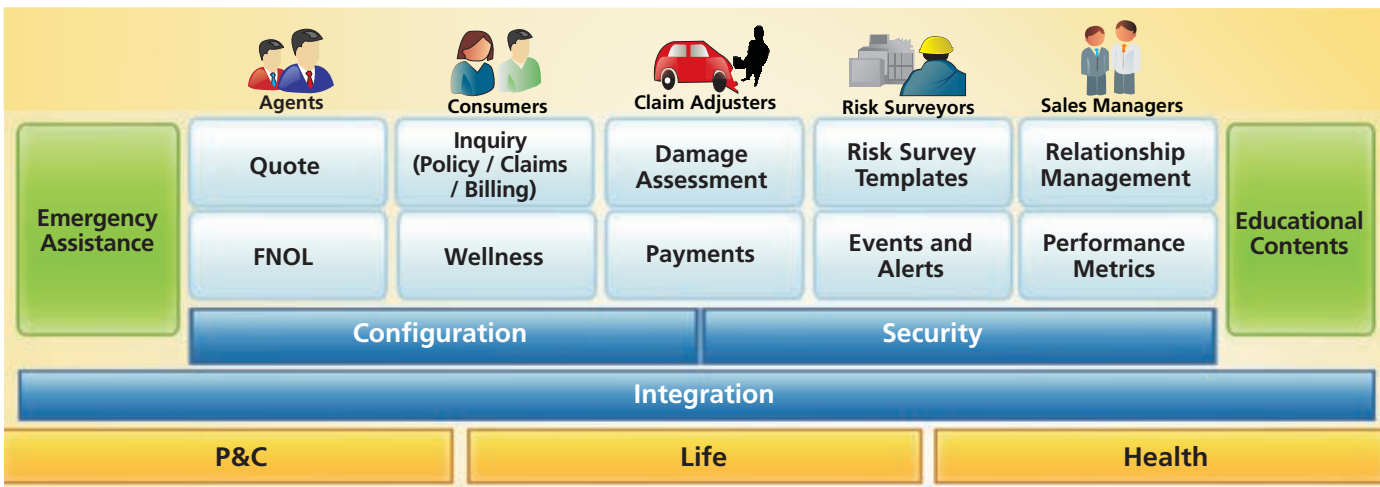
### iMC Framework Benefits

**Accelerated Development**  
Pre-defined components and reference artifacts such as implementation roadmap, design architecture and test scenarios.

**Reduced Risk**  
Proven baseline architecture, components and assets that address complex business cases, architectural issues and implementation challenges.

**Enhanced Quality**  
Working components and ready functional as well as technical test case scenarios.

**Ease of Adoption**  
Flexible component architecture enables easy adoption as per specific customer needs.



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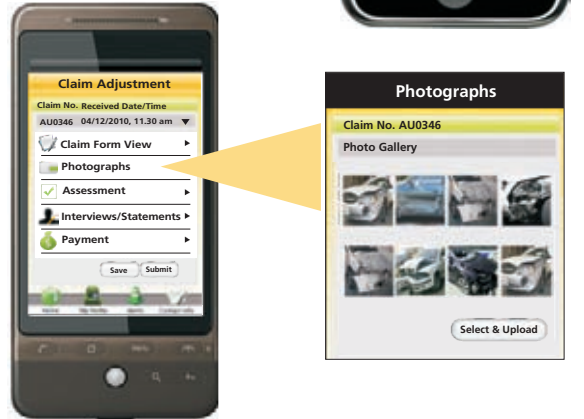
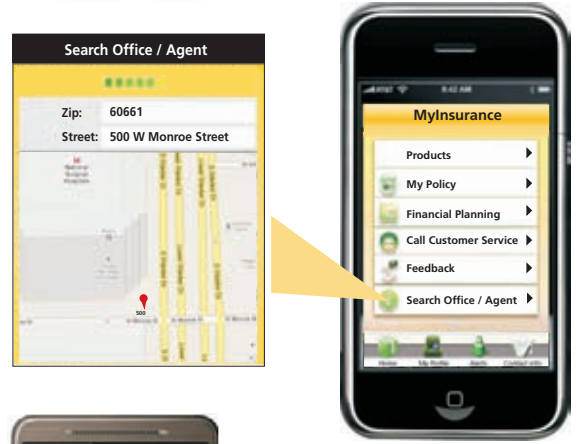
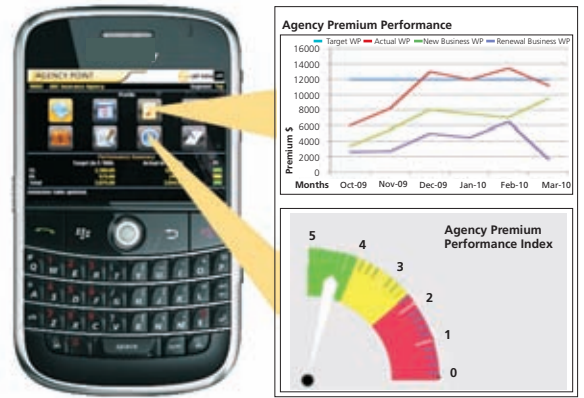
## Mobile Application Services

L&T Infotech's service portfolio for mobile technologies includes:

- Mobile Application Development
  - Agency management
  - Policy servicing
  - Risk survey
  - Claims servicing
  - Customer self service (P&C, Life, Health)
  - Agency self service
- Testing
  - Functional Testing
  - Device Compatibility
  - User Experience
- Platform Porting
- Maintenance and Support

## Expertise in Mobile & Wireless Technology

- 2000+ dedicated resources in Mobile technologies (Embedded Software and Application Development)
- Capabilities and infrastructure to support a variety of platforms and devices including:
  - Android
  - iPhone
  - BlackBerry
  - Windows Mobile
  - Symbian
  - J2ME
  - BREW
  - Palm
- Expertise in developing Mobile Applications for various Industry Verticals – Insurance (P&C, Life and Health), Media & Telecom
- Ready solution blueprint for various insurance functions
- Telecommunication Testing Lab, equipped with a variety of handsets on multiple platforms



## About L&T Infotech

Larsen & Toubro Infotech Ltd. (L&T Infotech), one of the fastest growing IT Services companies, is ranked by NASSCOM among the top software & services exporters from India in 2009. Ranked among 2009 'Leaders' in the prestigious Global 100 list by International Association of Outsourcing Professionals (IAOP), and a wholly-owned subsidiary of US \$ 9.8 billion Larsen & Toubro, India's leading engineering-to-financial services organization, L&T Infotech is differentiated by its unique Business-to-IT Connect, which is a result of its rich corporate heritage.

Ranked No. 5 globally among the Best IT Services Providers by Global Services in 2009, we offer comprehensive, end-to-end software solutions and services in the following industry

verticals: Banking & Financial Services; Insurance; Energy & Petrochemicals; Manufacturing (Consumer Packaged Goods/ Retail, High-Tech, Industrial Products, Automotive) and Product Engineering Services (Telecom). Our new emerging verticals include Media & Entertainment and Life Sciences & Healthcare. We also deliver business solutions to our clients in the following horizontals / service lines: SAP, Oracle, Infrastructure Management Services, Testing, Consulting and Business Process Services. Our other Service offerings are: Business Analytics, Legacy Modernization, Applications Outsourcing, Architecture Consulting, PLM and Service Oriented Architecture.