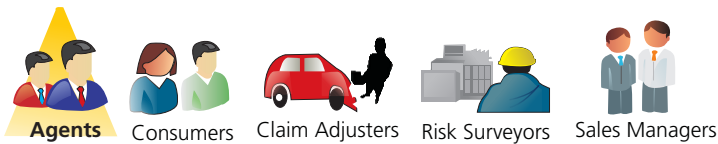




Insurance Mobile Solutions

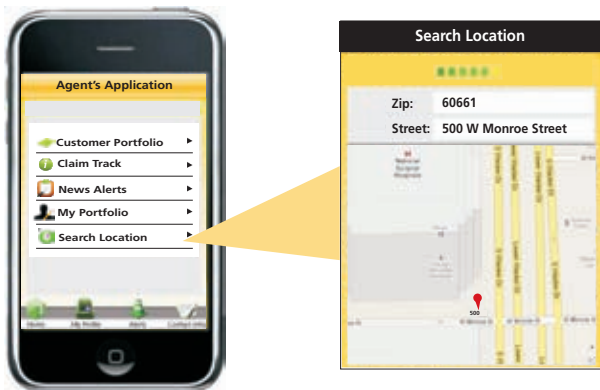
Agency Self Service



Solution Description

Agents / brokers typically require access to information available in insurance company's enterprise databases and applications.

Insurance companies have implemented agent portals to provide this access and thereby minimized operational issues relating to manual errors and obsolete information. This solution further enhances the real-time availability of data to agents / brokers on their hand held devices, anywhere, anytime. This provides timely inputs towards customer acquisition and service.

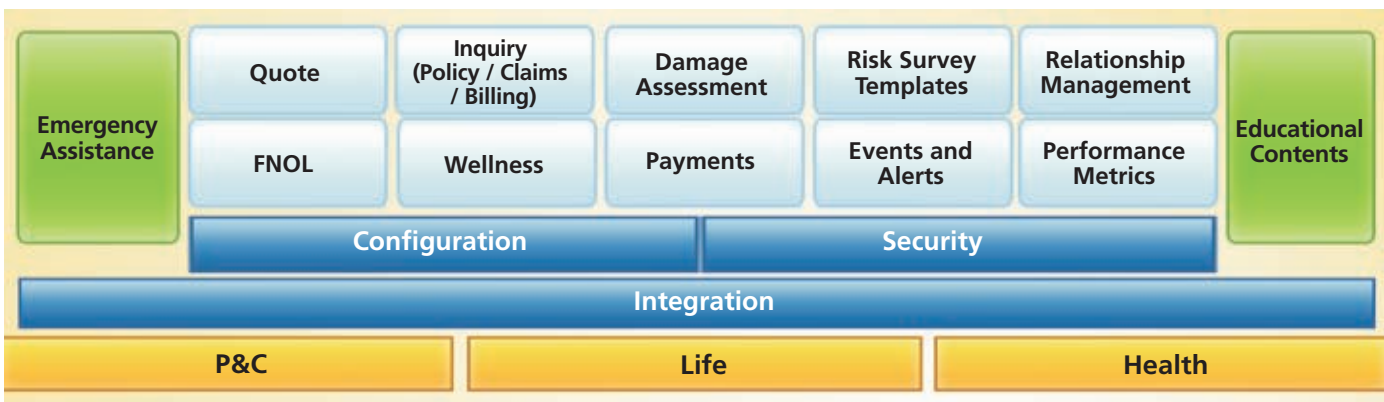


Features

- Customer profile / portfolio view
- Quotation management
- Policies and claims tracking
- Agency business performance tracking
- Commission / payment processing
- Agent on boarding, knowledge management
- GPS enabled location search
- News / Alerts

Business Benefits

- Enhanced productivity
- Increased agency loyalty and trust
- Competitive differentiation for agency retention / attraction
- Increased customer satisfaction



Mobile Application Services

L&T Infotech's service portfolio for mobile technologies includes:

- Mobile Application Development
 - Agency management
 - Policy servicing
 - Risk survey
 - Claims servicing
 - Customer self service (P&C, Life, Health)
 - Agency self service
- Testing
 - Functional Testing
 - Device Compatibility
 - User Experience
- Platform Porting
- Maintenance and Support

Expertise in Mobile & Wireless Technology

- 2000+ dedicated resources in Mobile technologies (Embedded Software and Application Development)
- Capabilities and infrastructure to support a variety of platforms and devices including:
 - Android
 - iPhone
 - BlackBerry
 - Windows Mobile
 - Symbian
 - J2ME
 - BREW
 - Palm
- Expertise in developing Mobile Applications for various Industry Verticals – Insurance (P&C, Life and Health), Media & Telecom
- Ready solution blueprint for various insurance functions
- Telecommunication Testing Lab, equipped with a variety of handsets on multiple platforms

About L&T Infotech

Larsen & Toubro Infotech Ltd. (L&T Infotech), one of the fastest growing IT Services companies, is ranked by NASSCOM among the top software & services exporters from India in 2009. Ranked among 2009 'Leaders' in the prestigious Global 100 list by International Association of Outsourcing Professionals (IAOP), and a wholly-owned subsidiary of US \$ 9.8 billion Larsen & Toubro, India's leading engineering-to-financial services organization, L&T Infotech is differentiated by its unique Business-to-IT Connect, which is a result of its rich corporate heritage.

Ranked No. 5 globally among the Best IT Services Providers by Global Services in 2009, we offer comprehensive, end-to-end software solutions and services in the following industry

verticals: Banking & Financial Services; Insurance; Energy & Petrochemicals; Manufacturing (Consumer Packaged Goods/ Retail, High-Tech, Industrial Products, Automotive) and Product Engineering Services (Telecom). Our new emerging verticals include Media & Entertainment and Life Sciences & Healthcare. We also deliver business solutions to our clients in the following horizontal / service lines: SAP, Oracle, Infrastructure Management Services, Testing, Consulting and Business Process Services. Our other Service offerings are: Business Analytics, Legacy Modernization, Applications Outsourcing, Architecture Consulting, PLM and Service Oriented Architecture.